

## **Chapter 1: General Provisions**

### **Article 1 (General Provisions)**

These Terms and Conditions (hereinafter referred to as "these Terms") govern the use of JAPAN BUS TICKETS (hereinafter referred to as "the Site") operated by Inbound Platform Corp. (hereinafter referred to as "our Company"). Users must comply with these Terms and any subordinate terms, rules, and guidelines. By using the Site, users are deemed to have agreed to these Terms.

### **Article 2 (JAPAN BUS TICKETS)**

The service provided by our Company involves accepting reservations from travelers for shared buses operated by general passenger motor carriers (hereinafter referred to as "Operators") through the JAPAN BUS TICKETS reservation system and arranging transportation services by shared buses.

## **Chapter 2: Usage**

### **Article 3 (Reservations)**

The content and conditions published on the Site are governed by the terms of travel and transportation stipulated by each travel agency and Operator, including travel terms and conditions and general passenger motor carrier transport terms. There may be instances where the same travel product or shared bus reservation service displayed on the Site differs in terms of availability, price, and other conditions compared to those offered by the travel agency, other travel agencies, or other sites. Our Company does not guarantee that the conditions displayed on the Site are the most favorable for users.

### **Article 4 (Travel Contract, Modification, Cancellation)**

The travel contract is established at the point defined in the travel terms and conditions set by the travel agency and Operator. Our Company will notify the travel agency when a travel contract is concluded. Users must confirm that their reservation is complete on their "Reservation Confirmation Page" when using the Site. Users may request changes or cancellations of their reservation, either partially or in whole, in accordance with the travel contract and through the method specified by our Company. Any fees for changes, cancellations, or handling charges arising from such actions will be governed by the travel contract, and users must confirm the cancellation and change policies of the travel contract before making any changes or cancellations.

### **Article 5 (Payment)**

Users must settle the travel fees as stipulated in the travel contract. Users can use credit cards specified by our Company for payment. Only credit cards in the name of the user (or the person making the reservation, if different from the person using the reservation service) can be used for payment. Users must not engage in inappropriate activities such as using a credit card in someone else's name or entering false credit card information. Our Company

reserves the right to seek compensation from users for any damages arising from such actions. If the credit card company refuses to process the payment for any reason, our Company may cancel the reservation, and will not be held responsible for any damages incurred by the user as a result. If cancellation or change fees arise from changes or cancellations of reservations paid for by credit card, our Company reserves the right to charge these fees to the credit card used for the original payment.

## **Inquiry**

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